

Move-In and Switch Fees

Texas

ANY CUSTOMER WHO moves into a new location or selects their own date to switch service to Ambit Energy can incur a fee from their Transmission Distribution Utility (TDU) to start service. Ambit Energy passes these charges directly to the customer and they should appear on their first bill. These fees are subject to change at any time.

RESIDENTIAL MOVE-IN FEES⁺

TDU Territory		Expedited MVI	Standard MVI	
			Existing Meter	New Meter
Oncor	Smart Meter	\$0.00**	\$0.50	\$24.35
	Non-Smart Meter	\$1.60**	\$0.70	
CenterPoint	Smart Meter	n/a	\$0.00	\$0.00
	Non-Smart Meter	\$150.00	\$144.00	\$192.00
AEP Central	Smart Meter	n/a	\$0.00	\$50.00
	Non-Smart Meter	\$84.00	\$66.00	\$82.00
AEP North	Smart Meter	n/a	\$0.00	\$50.00
	Non-Smart Meter	\$84.00	\$66.00	\$82.00
TNMP	Smart Meter	n/a	\$1.50	\$36.00
	Non-Smart Meter	\$26.50	\$1.50	

MOVE-IN FEES

When a customer begins service at a location where they don't currently have service, the TDU may charge a move-in fee. This fee is charged regardless of whether or not the customer has had previous service with Ambit Energy, or with any other company.

The TDU bases its charges on how quickly the customer wants new service. If the customer wants new service in less than two business days, an Expedited Move-In fee will be charged. Otherwise, the TDU will only charge a Standard Move-In fee. A standard move-in takes three-to-five business days for non-smart meters and typically same day for smart meters.

⁺ Charge subject to change based on time of day, type of meter installed, or if additional work is needed.

* Weekends and holidays may be excluded based on meter type.

** The expedited MVI fee applies for during business hours. There is a \$21.25 expedite MVI fee for smart and non-smart meters if the order is sent outside of business hours which are Monday thru Friday 8:00 A.M. - 6:00 P.M. for smart meter and 8:00 A.M. - 4:00 P.M. for non-smart meter.

SELF-SELECTED SWITCH FEES

TDU Territory	Self-Selected Switch Fee ⁺⁺
Oncor	\$0.20
CenterPoint	\$0.00
AEP Central	\$0.00
AEP North	\$0.00
TNMP	\$0.40

SELF-SELECTED SWITCH FEES

The following fees are charged by the TDU when a customer wants to switch providers on a specific date that is after the standard, no-charge two-to-seven business day window.

⁺⁺ Charge subject to change based on type of meter installed.