

How to read your new Ambit Energy invoice

A Remittance Slip

This area includes all the information you'll need if you're paying by mail, including due date, amount due and Ambit's mailing address. If you're on a recurring payment plan, this will show how much we will charge your bank account.

B Important Customer Information

In this space, you'll find phone numbers for Ambit Energy or for emergencies and outages, plus important messages about your account. Check this section each month for account messages.

C Account Details

Look for your basic account information here. That includes your account number. Payment due dates are also listed here, as well as how many Rewards Points you've earned.

D Account Summary

This space contains your recent payment history and total current charges. We've grouped Ambit and TDU (Transmission and Distribution Utility) charges separately, so you can see the different types of energy costs associated with your account. If you have more than one service location on the same account, we'll include the total of all charges for all ESI IDs.

E Energy Usage History

Track your energy usage over the last year with this handy graph. You'll also find a quick explanation of your average price paid per kWh.

F Service Location Details

Review this table for information about your service location or ESI ID, including meter number, billing cycle, meter read dates and exact meter readings used to calculate your bill. If you're a Commercial customer with a demand meter, you'll see the demand details here as well.

G Current Charges

In this area, you'll see your current itemized charges for your service location from both Ambit and your TDU. We've separated the charges so you can see them easily.

AMBITENERGY

Total amount due \$ 126.17
Amount due if paid after due date \$ 132.48
Amount enclosed \$

Please make payment to:
Ambit Energy
P.O. Box 660462
Dallas TX 75266-0462
Please include your account number on your check or money order. Allow 5-7 days for processing.

Mr. John Q. Energysaver
3083 Dynamic Way
Dallas TX 75229-4567

To make a donation to assist other Texans in paying their utility bills, please check the box and enter your desired donation.

1234567 345267 0012617 00013248 3

Please mail this portion with your payment. Make checks payable to: Ambit Energy
Keep this part for your records.

AMBITENERGY

Statement Date: 09/09/10
Customer Name: John Q. Energysaver
Valued customer since: 3/8/06
Account Number: A1234567
Invoice Number: 345267
Your consultant: Ambit Energy

Due Date: 09/25/10
Rewards Program Summary
Points earned this month: 1,192
Total Points to date: 28,156
For more information, see page 2.

Account Summary

Previous balance	\$ 118.58
Payments received — Thank you!	\$ (118.58)
Balance forward	\$ 0.00
Current Ambit Energy charges	\$ 118.01
Oncor charges	\$ 3.06
Taxes and other fees	\$ 5.08
Current Charges due by 9/25/10	\$ 126.17
Total amount due	\$ 126.17
Past balance due now	\$ 0.00

Account Details

Usage (kWh)

Service Address: 3683 Dynamic Way, Dallas TX 75229-4567
ESID: 1 of 2

Meter Number	Billing Cycle	Meter Type	Previous Meter Read	Current Meter Read	Meter Usage (kWh)	Demanded
0880x100xLG	30	A-Chal	08/07/10	54225	09/09/10	1,192

Current Plan: Lone Star Select 6-month Term
Term End Date: 12/11/10

The average price you paid for electric service this month is \$0.102 per kWh. See page 2 for more information about average price calculations.
Your per kWh base rate has changed to \$0.099.

Current Charges

Ambit Energy Charges	
Energy Usage (30 days 1,192 kWh @ \$0.099)	\$ 118.01
Oncor TDU Delivery Charges	
Energy Efficiency	\$.89
Advanced Metering Charge	\$ 2.19
Taxes and other fees	\$ 5.08
Total current charges	\$ 126.17

The Rest of Your Bill

Make sure to look at the remainder of your bill, too. On the back of this page, you'll see payment options, FAQs and other important messages. On the following pages, you'll see account level adjustments and adjustments from prior billing periods, if applicable. You'll also find monthly meter read and current monthly charges for any additional service locations. If you have questions about your bill, just give us a call at (877) 282-6248.