# How to read your new Ambit Energy invoice

# A Remittance Slip

This area includes all the information you'll need if you're paying by mail, including due date, amount due and Ambit's mailing address. If you're on a recurring payment plan, this will show how much we will charge your bank account.

# **B** Important Customer Information

In this space, you'll find phone numbers for Ambit Energy or for emergencies and outages, plus important messages about your account. Check this section each month for account messages.

### Account Details

Look for your basic account information here. That includes your account number. Payment due dates are also listed here, as well as how many Rewards Points you've earned.

# Account Summary

This space contains your recent payment history and total current charges. We've grouped Ambit and TDU (Transmission and Distribution Utility) charges separately, so you can see the different types of energy costs associated with your account. If you have more than one service location on the same account, we'll include the total of all charges for all ESI IDs.

### **Energy Usage History**

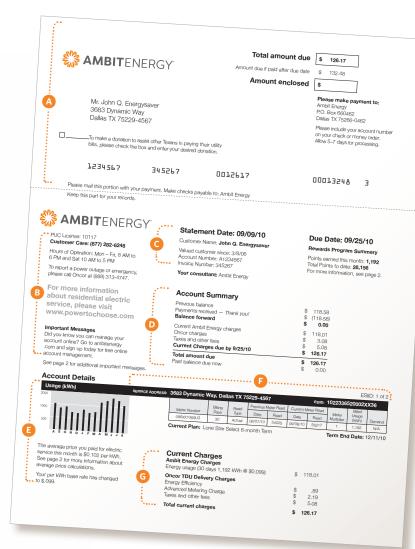
Track your energy usage over the last year with this handy graph. You'll also find a quick explanation of your average price paid per kWh.

### Service Location Details

Review this table for information about your service location or ESI ID, including meter number, billing cycle, meter read dates and exact meter readings used to calculate your bill. If you're a Commercial customer with a demand meter, you'll see the demand details here as well.

# **G** Current Charges

In this area, you'll see your current itemized charges for your service location from both Ambit and your TDU. We've separated the charges so you can see them easily.



### The Rest of Your Bill

Make sure to look at the remainder of your bill, too. On the back of this page, you'll see payment options, FAQs and other important messages. On the following pages, you'll see account level adjustments and adjustments from prior billing periods, if applicable. You'll also find monthly meter read and current monthly charges for any additional service locations. If you have questions about your bill, just give us a call at (877) 282-6248.

