



Frequently Asked Questions



Q Can I use my Reward Dollars on my phone?

A Yes. There is no app to download. Simply visit ambitultimateperks.com from your phone, log in and start shopping.

Q When will I start to get Rewards?

A You will begin earning Reward Dollars as soon as service starts on a qualifying plan. The only eligibility requirement is to be on the Ultimate Perks plan, and a valid email address is required to receive a monthly notification when Reward Dollars are deposited into your account.

Q How often do I get Reward Dollars?

A Monthly. We'll make a new Reward Dollars deposit on the first of every month as long as you are an active Customer.

Q How do I access my Rewards?

A You will receive monthly email updates alerting you when Reward Dollars are deposited with a link to where you can redeem them. Or you can access them any time at ambitultimateperks.com.

Q Where can I use my Reward Dollars?

A Your Reward Dollars can be used for discounts at more than 500,000 businesses, including restaurants, local shops, online shopping, hotels, groceries and so much more.

Q How much does the Rewards program cost?

A The rewards program is free. It's our way of saying thanks for being part of the Ambit family.

Q Do my Reward Dollars expire?

A Reward Dollars never expire. Customers always have access to any accrued, unredeemed Reward Dollars.

Q Do Reward Dollars have cash value?

A No. Reward Dollars do not have a cash value. They can be redeemed for savings off products and services for both national and local brands.

Q Do I have to buy something to use my rewards?

A In most cases, yes. Your Reward Dollars aren't quite cash. Instead, they are Reward Dollars you can use to get exclusive deals, discounts and savings. For example, you can use your Reward Dollars for things like a free cup of coffee or a free appetizer, a buy-one-get-one-free meal at a restaurant, discounts on hotels, savings on online shopping, deals at local stores and shops and other great deals.

Q Do I lose my Reward Dollars if I change my plan or service providers?

A Absolutely not. Your accrued Reward Dollars are yours to keep. However, you will no longer receive new rewards if you change your plan or service provider.

Q Can I transfer my Reward Dollars to another Ambit Customer or family member?

A Reward Dollars are nontransferable.

Q What's the Daily Gift Card Giveaway? How do I know if I am a winner?

A One of the best and most popular benefits of the reward program is a Daily Gift Card Giveaway. Every day we have a contest for a free Amazon.com Gift Card between 9:00 a.m. and 9:00 p.m. ET. As an active reward Customer, you're eligible to enter the Daily Gift Card Giveaway and your entry is always free. At 9:00 p.m. ET a winner is automatically selected from among that day's entries, and a "Congratulations" email is automatically emailed to them with details about their Amazon.com Gift Card.

Q What is the daily deal all about?

A Every day at 3:00 p.m. ET, Ambit Ultimate Perks offers a new online shopping daily deal. Enjoy special offers for 50%, 60% or 70% off! These limited time offers can sell out quickly, so make sure you act fast.