

Account Holder Change Request Form

Date: / / (yyyy/mm/dd)

To Ambit Energy Japan, GK

_____ (“New Account Holder”) and _____ (“Previous Account Holder”) have read and acknowledged the following items, the details of “Important Information Regarding the Date of Account Holder Change and Procedures”, and Ambit Energy Japan’s Personal Data Protection Policy (<https://mediaserver.ambitenergy.com/Media/Get/ProtectionPolicy/EN>), and request to change the account holder name of the General Terms and Conditions for the Retail Supply of Electricity.

- 1) On and after the date of the change to the account holder specified by Ambit Energy Japan, the New Account Holder shall succeed all of the rights and obligations stipulated in the General Terms and Conditions for the Retail Supply of Electricity (“the Electricity Supply Contract”) executed between the Previous Account Holder and Ambit Energy Japan for the demand location specified in the box below.
- 2) The Previous Account Holder shall pay the electricity bill in full by the due date for the electricity used by the date of the change to the account holder.
- 3) Any dispute pertaining to the change of the account holder name of the Electricity Supply Contract shall be resolved amicably between the Previous and New Account Holders. Complaints regarding the name change shall not be made to Ambit Energy Japan.

Account Number (AJ)

New Account Holder	Relationship with Previous Account Holder			
	Pronunciation Address	〒		
	Pronunciation Name of Account Holder	Date of Birth	Year / Month / Day / /	
	Pronunciation Representative <small>*Provide the name if the account holder is a business entity</small>	Phone number	- -	
		Email	@	
Signature	(印)			
Previous Account Holder	Pronunciation Address	〒		
	Pronunciation Name of Account Holder	Date of Birth	Year / Month / Day / /	
	Pronunciation Representative <small>*Provide the name if the account holder is a business entity</small>	Phone number	- -	
		Email	@	
	Signature	(印)		
Demand Location				
Reason for Change				
Notes				

Important Information Regarding the Date of Account Holder Change and Procedures

1. Date of Change to the Account Holder

- 1) The effective date of the change from the Previous Account Holder to the New Account Holder ("Name Change Date") will, in principle, be the day after the meter read date (specified in the Electricity Supply Contract based on Ambit Energy Japan's General Terms and Conditions for the Retail Supply of Electricity) following the acceptance of your request for a change to the account holder by Ambit Energy Japan, GK ("Ambit").
- 2) The Previous Account Holder is liable to pay the electricity charges from Ambit by the day before the Name Change Date. Ambit may not accept your request for a change to the account holder if the Previous Account Holder has any outstanding bills.
- 3) If there is not enough time for processing between the application submission date and the next meter read date, the Name Change Day may be delayed to the day after the second earliest meter read date.

2. Process for Changing the Account Holder's Name

- 1) Ambit will deliver the Electricity Supply Contract and relevant documents on Ambit's energy services, including the Contract Summary, Plan Information Statement, and General Terms and Conditions for the Retail Supply of Electricity).
If you have any questions, please contact our Customer Care Center (Toll-free: 0120-907-830).
- 2) In the event of the death of the Previous Account Holder, please enclose a document certifying the death as their signature and/or seal is not acceptable in the above.
Example: A copy of deleted residence record A copy of family register with description of removal
 A copy of death registration A copy of funeral card
 A copy of medical certificate of death
- 3) Ambit can delete the Previous Account Holder's account for MyAmbit Account and registered payment option. Please contact our Customer Care Center if you wish to delete them. Please note that even if your My Ambit account is deleted, some data such as your past billing history, etc. will be taken over.
- 4) Upon completion of the process in changing the account holder, Ambit will send the New Account Holder an invoice containing the information on the New Account Holder. If you are registered for online billing, you can view your bill on MyAmbit Account (MAA).
- 5) Customers who choose to their bill by mail will be charged JPY 330 per mail (consumption tax included) for handling charge. If the New Account Holder is 75 years old or older, the handling charge will be waived upon request, so please enter "I wish to be exempt from handling charge" in the Notes column. Please note that even if the exemption has been granted to the Previous Account Holder, if the New Account Holder does not meet the requirements, the charge will be billed again.

3. Other Important Information

- 1) Ambit collects and uses your personal data disclosed in this request form within the scope of our Personal Data Protection Policy for the following purposes:
 - to process your request for services;
 - to communicate with you about your services;
 - to fulfill your contract requests and our services agreement with you;
 - to verify information on service point;
 - to execute, change, or cancel wheeling service or power generation supply adjustment contract;
 - to fulfill your request to cancel your retail or electricity supply contract;
 - to process your payment for services;
 - to offer you our products and services which may be of interest to you;
 - to facilitate the operations of utilities companies at it pertains to your services, such as meter reading and maintenance;
 - to improve the products and services that we offer our customers; and
 - to use for purposes notified to you other than above in advance individually.

In addition, Ambit may jointly use your personal data with its parent company, Ambit Holdings International LLC in the United States for the following purposes:

- to analyze wholesale electricity services and other customer services;
 - internal audit of accounting and finances
 - to respond to inquiries and suggestions from customers.
- 2) For details on the provision of your personal information to third parties, reasons for such provision of, and how your personal information is protected, please review Ambit's Personal Data Protection Policy by clicking this URL
<https://mediaserver.ambitenergy.com/Media/Get/ProtectionPolicy/jp>
 - 3) Ambit may call or email you for application verification purposes.