



Ambit Wholesale Club

Frequently Asked Questions

Q: What is the Ambit Wholesale Club plan?

A: The Ambit Wholesale Club is a 12-month term, Indexed plan. For a small daily Wholesale Club Fee, customers get access to wholesale real-time energy prices without any markups. Wholesale Club fee is \$0.99/day if you are on automatic payments or \$1.25/day if not. As with all residential plans, TDU fees & taxes also apply.

Q: What is an Indexed Plan and how is it different from a variable plan?

A: An indexed plan is like a variable plan in that the price per kWh can go up or down each month. The difference is that the rates for indexed plans are directly tied to a pre-defined pricing formula based on a publicly available index. Ambit Wholesale Club's pricing formula is found on the Electricity Facts Label (EFL) and the publicly available index is the ERCOT real-time electricity market.

Q: What is the real-time electricity market?

A: The Electric Reliability Council of Texas (ERCOT) manages the flow of electrical power to customers in Texas and among other responsibilities, facilitates competitive wholesale electricity markets, while maintaining system reliability at the lowest cost. One of the wholesale markets ERCOT facilitates is the Real-Time Market which determines real-time electricity prices. The Real-time electricity prices rise and fall based upon market factors, including supply (of electric generation) and demand (by electricity consumers). These prices change every 5 minutes and are settled every 15 minutes. When calculating your Ambit Wholesale Club charges, Ambit Energy will use 15-minute interval real-time pricing information.

Q: Where can I find ERCOT real-time settlement prices?

A: ERCOT reports real-time "settlement" prices in 15-minute intervals online at www.ercot.com/content/cdr/html/real_time_spp. In this report, you can select the current day or previous days to see how real-time prices change. Additional information can be found at: www.ercot.com.

Q: Is the Ambit Wholesale Club plan the right plan for me?

A: To utilize the Ambit Wholesale Club plan, you must be a residential customer with a smart meter at your service location. The Ambit Wholesale Club may be best suited for:

- Consumers that use a lot of electricity, say more than 1000 kWh per month, on average.
- Customers who can monitor ERCOT real-time settlement prices and manage consumption.
- Consumers who understand that electricity prices can vary based upon fuel prices, economic conditions, generator outages, seasonal electricity demands, weather and other factors.

Q: Will real-time electricity prices always be the lowest advertised rate?

A: No. While historical Real-Time Index prices have often proved to be among the lowest rates in the market, there are no guarantees they will always be the lowest. Because ERCOT Real-time settlement prices change every 5 minutes and are reported every 15 minutes, these prices may be subject to volatility based upon fuel prices, economic conditions, generator outages, seasonal electricity demands, weather and other factors. Short-term fluctuations in ERCOT prices could make them higher than energy rates found in a traditional term plan, for example.

Q: Can you explain some of the terms used in the Ambit Wholesale Club EFL?

Abbreviation	Name	Explanation
LZ Prices	Load Zone Prices	ERCOT posted real time prices at 15 minutes intervals.
Ancillaries	Ancillary Service Charges	Charges for services necessary to support the transmission of energy to loads, while maintaining reliable operation of the Transmission Service Provider's (TSP's) transmission system using Good Utility Practice.
Line Losses	Line Loss Fees	Percentage of energy lost to resistance on the transmission and distribution lines.
RPS	Renewable Portfolio Standard	Annual requirement of each supplier to purchase RECs (defined below).
REC	Renewable Energy Credits	Tradable energy credits to encourage the development, construction, and operation of renewable energy resources; protect and enhance the quality of the environment; and ensure all Customers have access to providers of energy generated by renewable energy resources.
ERCOT Admin	ERCOT System Administration Fee	This fee funds ERCOT activities subject to Public Utility Commission of Texas (PUCT) oversight.
ERO	Electric Reliability Organization Fee	A fee used to develop mandatory reliability standards and enforce compliance.
ERS	Emergency Response Service Fees	A fee that assists in maintaining and restoring ERCOT System frequency. This is not an Ancillary Service fee.

Q: How do I calculate my Ambit Wholesale Club price per kWh?

$$\text{Price/kWh} = \frac{\left(\text{Club}^* \times \text{Days in Bill Cycle} + \text{TDU Monthly Charge} + \text{Monthly Usage kWh} \times \text{TDU Per kWh Charges} + \sum \left[\text{15-minute Usage} \times \text{15-minute Energy Charges} \right] \right)}{\text{Monthly Usage kWh}}$$

* See EFL for information about club fees

Q: How can I easily track real-time prices so I can adjust my electricity usage accordingly?

A: Ambit offers an easy to use real time pricing widget on our MyAmbitMobile app. It links directly to current and forecasted ERCOT energy prices. The widget makes it easy to track ERCOT real-time energy prices anytime, so you can adjust your energy use accordingly. Prices are also available at www.ercot.com. You can download our app at the Apple App Store (iOS) or Google Play (Android). A Spanish version of our app is coming soon.

Q: Can I still qualify for Free Energy on the Ambit Wholesale Club plan?

A: Yes. As long as you have a minimum of 15 qualified referrals, you are eligible for Free Energy on the Ambit Wholesale Club plan.

Q: What if I decide the Ambit Wholesale Club is not right for me?

A: The Ambit Wholesale Club comes with a pledge to you. Try it and if you aren't happy, let us know within 60 days and we'll change it to another Ambit plan of your choice for free. Some restrictions apply, see www.ambitenergy.com for further details.