

# Ambit Northeast, LLC

## Massachusetts National Grid Gas - Boston Gas Service Area

EFFECTIVE: 10/18/2023  
MA DPU LICENSE #GS-045

### Gas Plan

Bay State Select Variable Natural Gas

110.0000¢ per Therm

This is a disclosure statement for natural gas supply service from Ambit Northeast, LLC d/b/a Ambit Energy. Ambit Energy is licensed by the Massachusetts Department of Public Utilities ("DPU") to offer natural gas services in Massachusetts. Ambit Energy's natural gas license number is GS-045. Ambit Energy sets the Natural Gas Supply Charge while the DPU regulates natural gas distribution prices and services. The words "we," "us," and "our" refer to Ambit Energy, and the words "you" and "your" refer to the Customer. Please retain this Disclosure Label and the Terms of Service ("Agreement") for your records.

### Terms of Service

- 1. Basic Service Prices:** You agree to pay the rate for the Initial Term through your scheduled meter read date, as disclosed in the Bay State Select Plan table above for the commodity of electricity which includes Ambit Energy supply charges, as well as applicable NGDC charges, surcharges, state and local taxes.
- 2. Contract Renewal/Change in Terms:** If you have a fixed term agreement with us that is longer than 3 months and it is approaching the expiration date or if we propose to change our terms of service in any type of agreement, you will receive a written notice 30 days prior from us, either as a bill message, email or direct mail that precedes either the expiration date or the effective date of the proposed changes. We will explain your options to you in this written notification.
- 3. Right to Rescind:** You may rescind this Agreement without fee or penalty of any kind within three (3) calendar days of receiving the written Disclosure Label and Terms of Service. You can rescind this agreement by calling Ambit Energy at (877) 282-6248 from 8:00 a.m. to 11:00 p.m. (ET), Monday – Sunday. You may rescind in writing, orally, electronically, or by sending a fax to (214) 969-5928. Please provide your name, address, phone number and a statement that you are rescinding your Agreement under the three (3) day Right of Rescission.
- 4. Cancellation Fee:** We will not charge you an early cancellation fee.
- 5. Cancellation Provisions:** Customer or Ambit may cancel this Agreement, for reasons other than non-payment, at any time, by providing written notice to the other party at least (30) days prior to the intended date of termination. If Customer enrolled under a fixed-rate product, you agree to remain a Customer of Ambit Energy until the term expires or you may be subject to an early cancellation fee, if specified in the Disclosure Label. When you cancel services, you agree to pay for the services provided by Ambit Energy through the date you are switched to another provider or returned to the NGDC for service. Your cancellation will not be effective until the next regularly scheduled meter-reading date which follows the date on which Ambit Energy gives the NGDC notice of your cancellation request. In the event of failure to remit payment when due, Ambit will have the right to terminate commodity service and to seek suspension of distribution service. You will owe us for amounts unpaid for our charges up to the date of termination. Ambit Energy reserves the right to cancel this agreement (i) if your NGDC is unable to read your meter for three (3) consecutive months; (ii) if at any time you request separate bills from your NGDC and Ambit Energy Services.
- 6. Billing and Payment:** Customer may receive a single bill for both commodity and delivery costs from either Ambit or the NGDC, or each of the NGDC and Ambit may invoice separately. Your NGDC will continue to issue you a monthly bill and the bill will include Ambit Energy supply charges, as well as applicable NGDC charges, surcharges, state and local taxes, and any other charges incurred in accordance with this Agreement. Bills will continue to be based on actual or estimated meter readings. Customer will make payment directly to the NGDC in accordance with the payment terms stated in the NGDC's tariffs, unless otherwise provided herein. Customer payments remitted in response to a consolidated bill shall be applied in accordance with procedures adopted by DPU. In the event of failure to remit payment when due, Ambit will have the right to terminate commodity service and to seek suspension of distribution service.
- 7. Dispute Procedures:** In the event of a billing dispute or a disagreement involving any essential element of this Agreement, the parties will use their best efforts to resolve the dispute. Customer should contact the NGDC regarding any billing dispute, and should contact Ambit Energy in writing at P.O. Box 864589, Plano, TX 75086 or by telephone at (877) 282-6248 for any terms of service dispute. If after discussing your problem with Ambit Energy or the NGDC you remain dissatisfied, you may file an informal complaint with the Massachusetts Department of Public Utilities by telephoning (800) 392-6066 or by writing to the following address: Massachusetts Department of Public Utilities Consumer Division, One South Station, Boston, MA 02110

### Contact Information:

#### Natural Gas Supplier Name:

Ambit Energy  
P. O Box 864589, Plano, TX 75086  
(877) 282-6248  
www.ambitenergy.com

#### Natural Gas Distribution Company:

National Grid Gas - Boston Gas  
PO Box 1040, Northborough, MA 01532-4040  
(800) 233-5325

#### Gas Emergency:

(800) 233-5325

#### Massachusetts Department of Public Utilities (DPU):

Consumer Division  
One South Station, Boston, MA 02110  
(617) 737-2836 or Toll Free (877) 886-5066  
TTY (for the hearing impaired only): (800) 323-3298

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