E-Sign Disclosure and Content

This E-Sign Disclosure and Consent applies to all communications for those products and services offered through the Ambit website that are not otherwise governed by the terms and conditions of an electronic disclosure and consent.

Please read this E-Sign Disclosure and Consent (“E-Sign”) carefully and print a copy for your records. You can record your consent to the E-Sign disclosure by placing a checkmark in the box under the Customer Acceptance section of the webpage. You agree that by checking the box in the Customer Acceptance section is the legal equivalent of your manual signature on this Agreement and you consent to be legally bound by this Agreement’s terms and conditions. You also agree that no certification authority or other third party verification is necessary to validate your E-Signature and that the lack of such certification or third party verification will not in any way affect the enforceability of your E-Signature or any resulting contract between you and Ambit. You also represent that you are authorized to enter into this Agreement for all persons who are authorized to access your account and that such persons will be bound by the terms of this Agreement.

SCOPE OF COMMUNICATION
You agree that we may provide you with any electronic communication that we may choose to make available in electronic format, to the extent allowed by law, and that we may discontinue sending paper communication to you, unless and until you withdraw your consent as described below. Your consent to receive electronic communications and transactions includes, but is not limited to:

- All legal and regulatory disclosures, contract summaries, sales agreements, terms of service and any other communications associated with your Residential Gas and/or Electric Service(s).
- Privacy policies and notices.

METHOD OF PROVIDING COMMUNICATIONS
All communications that we provide to you in electronic form will be provided either (1) via email or (2) by access to a web site that we will designate in an email notice we send to you at the time the information is available.

You may request a paper version of an Electronic Communication. You acknowledge that Ambit reserves the right to charge you a reasonable fee for the production and mailing of paper versions of Electronic Communications. To request a paper copy of an Electronic Communication contact us at (877) 282-6248.

SYSTEM REQUIREMENTS
The following are the minimum hardware, software and operating system requirements necessary to access Ambit’s web system and receive Electronic Communications:

- an internet browser that supports 128 bit encryption;
- sufficient electronic storage capacity on your computer’s hard drive or other data storage unit;
- an email account with an internet service provider and e-mail software in order to participate in our electronic communication program;
- software which permits you to receive and access Portable Document Format (“PDF”) files.

WITHDRAWING CONSENT
You have the right to withdraw your consent to receive/obtain communications via Ambit’s web system at any time. If you wish to withdraw your consent, contact us at (877) 282-6248.
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UPDATING YOUR RECORDS
You agree to keep Ambit informed of any changes to your email address and other contact information related to your Residential Gas and/or Electric Service(s). You may modify your email address by submitting a written request to Ambit or a secure message through Ambit’s web system. Ambit may notify you through email when an electronic communication pertaining to your Residential Gas and/or Electric Service(s) is available.

COMMUNICATIONS IN WRITING
All communications in either electronic or paper format from us to you will be considered “in writing.” You should print or download for your records a copy of this disclosure and any other communication that is important to you.