

# Your Ambit Energy Alexa Skill

## Setting up the Ambit Energy Customer Skill for Amazon Alexa

- 1 Go to your Amazon or Alexa App and Search for Ambit Energy.
- 2 Select the Ambit Energy Customer Skill and click “Enable”.
- 3 Once you are logged in you can start a session with your Alexa enabled device by saying “Alexa, ask The Spark...”.



**NOTE:** Anytime you would like to access Ambit Energy information, you must start your questions with “Alexa, ask The Spark...”.

### What can “The Spark” help me with?

The Ambit Energy Customer Skill for Amazon Alexa can help you manage your account, get energy saving tips and hear some fun facts about Ambit Energy. Just say “Alexa, ask The Spark...”:

- What’s the Ambit story?
- Who is Jere Thompson?
- What is my account number?
- What’s my balance?
- For conservation tips.
- Tell me about Ambit Cares.
- What’s my usage last month?
- How can I make a payment?
- I would like to have customer service call me.

### WHY DO I HAVE TO SAY “ALEXA, ASK THE SPARK”?

- Alexa Skills need an invocation word.
- The Ambit Energy invocation word is “The Spark”.
- Using “The Spark” tells Alexa to access your Ambit Account information.
- If you don’t use the “The Spark” when asking Alexa Ambit questions, Alexa cannot provide you with your account information.

Find more information on “The Spark” in the FAQ section of [ambitenergy.com](http://ambitenergy.com).